

Agilaire Portal

Customer Guide

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1 Overview

1.1 About this Guide

This guide is the primary point of reference for administrators of the Agilaire Portal. It describes how to access the portal, how to manage customers, and how to upload AirVision releases to it.

1.2 About the Portal

The Agilaire Portal will be the primary method by which customers can download the latest licensed AirVision release. It is meant to replace the FTP server and improve the process of packaging AirVision into releases and distributing it to customers while also allowing us to better track customer activity.

Customers will no longer need to contact Agilaire support to request a release, their portal access will be available on demand as long as they are under an active support agreement.

Getting Started

1.3 System Requirements

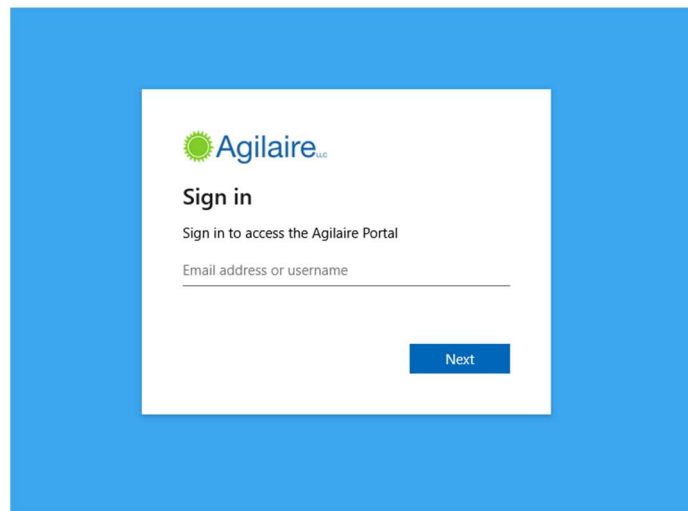
The Portal is compatible with the latest versions of Chrome, Firefox, and Edge.

1.4 Accessing the Portal

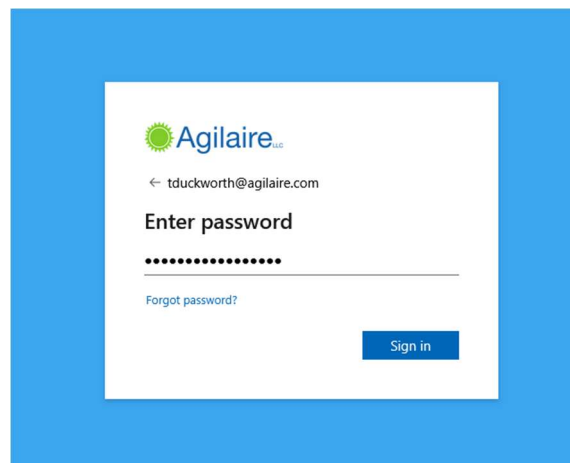
The Portal can be accessed publicly at <https://portal.agilaire.com>.

1.5 Logging In

1. Open a browser and navigate to portal.agilaire.com.
2. In the “Sign in” box, enter the username provided by Agilaire and click “Next”.

A screenshot of the Agilaire sign-in page. The page has a blue background. In the center is a white box containing the Agilaire logo (a green sun-like icon) and the text "Agilaire". Below the logo, it says "Sign in" and "Sign in to access the Agilaire Portal". There is a text input field labeled "Email address or username" and a blue "Next" button at the bottom right.

3. In the “Enter password” box, enter your configured password and click “Sign in”
 - a. If logging in for the first time, or after requesting a password reset, enter the Agilaire provided temporary password and you will be directed to a password reset page where you can set a password of your choosing

A screenshot of the Agilaire password entry page. The page has a blue background. In the center is a white box containing the Agilaire logo (a green sun-like icon) and the text "Agilaire". Below the logo, it says "Enter password" and shows a back arrow and the email address "tduckworth@agilaire.com". There is a text input field with masked characters (dots) and a blue "Sign in" button at the bottom right. A link "Forgot password?" is also visible.

Once you complete these steps you will be redirected to the Admin Portal's homepage.

1.6 Navigating the Portal

The Portal consists of different pages that can be accessed in the navigation bar on the left of the screen. You can collapse and expand the navigation bar by clicking the icon on the top right of it next to the Agilaire logo. To logout of the portal, click the logout icon on the bottom right of the navigation bar, next to the username.

2 Downloading Software

To download the latest software for a particular suite, open the “Downloads” > [Suite Name] page. This will open the download page for the latest release you have access to.

The screenshot displays the Agilaire Admin Portal interface. On the left is a navigation sidebar with links for Admin (Dashboard, Customers, Releases), Downloads (AirVision, AV-GLIMS), and Account (My Activity, Settings, Support). The main content area is titled '4.12.1 • 2026-04-22' and includes a 'Get Older Releases' link. It is divided into two columns: 'Products' and 'Release Notes'. The 'Products' column features four software cards: AgileWeb, AirVision Client, AirVision Server, and AV-Trend, each with a 'Download' button and a SHA-256 hash. The 'Release Notes' column contains two sections: 'Issues Found and Resolved' with a bulleted list of fixes, and 'New Features' with a bulleted list of updates.

Agilaire 4.12.1 • 2026-04-22 [Get Older Releases](#)

Products

- AgileWeb**
Ready-To-Go Public Information Website
[Download](#)
SHA-256: 984a0bb
- AirVision Client**
Robust client-side interface to AirVision Server
[Download](#)
SHA-256: 1e840c9
- AirVision Server**
Realtime Data Processing, Reporting, and Analysis Software
[Download](#)
SHA-256: 3645bf1
- AV-Trend**
Digital Strip Chart and Trending System
[Download](#)
SHA-256: 4b0b1fd

Release Notes

Issues Found and Resolved

- Null Reference exception fixed when adding new block to Favorites Query Block Editor
- Column Alarm Input Lines renamed for clarity to Alarm Ack Input (on Alarms tab of calibration configuration)
- Calibration Data Editor now prompts of unsaved changes if a value is edited and then the Retrieve Data ribbon button is selected
- Web Display Info Editor issue resolved where a disposed error would occur after adding a new row entry
- For sending configuration to an 8832, DataValueFormat "W", the register was previously only offset by -1 if the register was an even number; now it will do the -1 offset for even or odd registers.
- An update was made to 8832 configuration send to include all enabled digital lines to address an issue with uneven numbers of installed input and output cards.
- Diagnostic parameter sorting was updated to alphabetical on the Multi Phase Cal report

New Features

- PDF reports generated by AirVision have had changes made to comply with WCAG requirements
- A new metatag SpeciationParameter is supported to identify parameters that should be selectable in the speciation monitor.

To download a particular product, simply click the green “Download” button to begin downloading the file.

To get an older software version, click the “Get Older Releases” button in the top-right corner to navigate to all the available releases for a suite. From there, click the “Download” button on the row of the release to navigate to its Download page.



Admin

- Dashboard
- Customers
- Releases

Downloads

- AirVision
- AV-GLIMS

Account

- My Activity
- Settings
- Support

AirVision • All Releases

Name	Release Date	
4.12.1	April 22, 2026	Download →
v4.11.46	February 24, 2026	Download →
v4.10.161	August 7, 2025	Download →
v4.10.110	June 6, 2025	Download →
v4.10.9	January 29, 2025	Download →
v4.9.32	September 5, 2024	Download →
v4.8.80	April 30, 2024	Download →
v4.8.18	March 4, 2024	Download →
v4.7.98	November 15, 2023	Download →
v4.7.15	August 31, 2023	Download →

3 Troubleshooting

3.1 Handling Crashes

In the event of a sudden crash, the Portal should show the following screen:



Admin

- Dashboard
- Customers
- Releases

Downloads

- AirVision
- AV-GLIMS

Account

- My Activity
- Settings
- Support

Something went wrong

An unexpected error occurred. Download a crash report and send it to our support team (support@agilaire.com) so we can investigate.

Reference ID: F2187A5D

Download Crash Report

Try Again

Go Home

Save the crash report by clicking “Download Crash Report” and send it to support¹ to be processed.

¹ Send to support@agilaire.com